



GRAHAM COMPUTER CONSULTING

A DIVISION OF 1233193 ALBERTA LTD

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COMPUTER MAINTENANCE PACKAGES

Rationale:

Downtime and technological inefficiencies cost you and your small business time and money, not to mention the personal stress. Routine maintenance, evaluation of software relevance (does your software meet your needs) and training to help you use your software more effectively will help you avoid some of these pitfalls and allow you to focus on your customers and growing your small business.

Consulting & Package Rates: **

- ⊙ First Visit – minimum \$100 + GST
- Regular Hourly Rate - \$150/hour + GST
- Server-Based Networking Rate - \$160-190/hour + GST
- ⊙ “Home” Package – 3 Hours of Maintenance - \$360 + GST (based on \$120/hr)
- ⊙ “Quarterly” Package – 6 Hours of Maintenance (i.e. 1.5 hours/90 days) - \$600 + GST (based on \$100/hr)
 - Packages are designed to last for a year, however, hours can be used earlier than every 90 days, and therefore the package could finish earlier than that.
- ⊙ “Bimonthly” Package – 12 Hours of Maintenance (i.e. 2 hours/60 days) - \$1200 + GST (based on \$100/hr)
 - Packages are designed to last for a year, however, hours can be used earlier than every 60 days, and therefore the package could finish earlier than that.

All Packages (Home, Quarterly or Bimonthly) will expire 24 months from the Start Date.

Results:

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|--|----------------------------------|
| ⊙ Virus & Spyware Scan and Removal | ⊙ Needs Analysis |
| ⊙ Temp and Temporary Internet File Removal | ⊙ Basic Networking |
| ⊙ Remove Unwanted Software Programs | ⊙ Software Training |
| ⊙ Basic Hardware Check (clean & blow out dust, check fans, etc.) | ⊙ Hardware/Software Installation |

Referrals:

- ⊙ If you are a current 6 or 12 hour package holder and refer a colleague and they sign up for a 6 or 12 hour Maintenance Package (on first visit), I will give YOU one more hour at no additional charge.

Testimonials:

- ⊙ "A customer of GCC's for over 10 years, we highly recommend Randy for all your computer needs! He is honest, efficient, knowledgeable and relates back to the customer in a language one can understand! Our business relies on Randy's services!!"
- Vivian & Ken Richter – RE/MAX Central
- ⊙ "Randy is the first person I call whenever our computers start to act up. He is very knowledgeable and has provided my business with great customer service. His rates are fair and I wouldn't hesitate to recommend him to other companies where computers are an instrumental part of their business success."
- Robert Kirkham, Owner – Kirkham Automotive
- ⊙ "Randy's patience and wealth of knowledge calmed the stress levels associated with a number of my computer related problems. The quick resolution of these issues allowed me to focus on the demands of my business."
- Mike Skrypnek, Author, International Speaker and Coach

*** Prices and offerings subject to change without notice ***